



Luas Cross City Water Shut Off

We Need to Turn Your Water Off

We need to turn off your water supply, during the times stated below, to facilitate Luas Cross City Utility Works. We are sorry for any inconvenience this may cause you.

- » We always aim to turn the water off for as short a time as possible.
- » Your water may go on and off more than once, between the times given below, but you should still not use it.
- » If your water does not return, after the time stated below, please contact our Freephone Number 1800 303 653 or contact Paul Murray, GMC PR & Marketing Representative, on 087 768 8943

The time and date of water shut off in your area is:

**Between 7am and 12 noon on
Saturday 18 July 2015**

*In exceptional circumstances the shut off could be extended.

Helpful Tips:

Before the Shut-Off

- » Store enough fresh water in easy to use containers.
- » Make sure all your taps are properly turned off.
- » Switch off any gas, oil or electrical appliances that you will use to heat your hot water, such as immersion heaters; you can still use your central heating.
- » You can still use your kettle to boil water that you have stored.
- » Please DO NOT drink water from your hot water tap.
- » Please make sure that any appliances that are pre-programmed to work are switched off e.g. dish washers, washing machines.
- » Turn off all water pumps. Do not put back on until it is confirmed that the water supply has been restored to your premises.

During the Shut-Off

- » It is important to keep taps fully closed to stop any flooding when the water comes back on
- » It is important not to turn on water pumps

After the Shut-Off

When your water supply comes back on, it may be cloudy, discoloured or have sediment in it. If this is the case, please:

- » Let your tap run slowly until the water clears. The cold water tap in the kitchen is usually the best one to use for this.
- » If your water supply is not on after the time on the notice please talk to one of our representatives on site/call us.
- » If your water has not run clear after 3 minutes, do not drink it and please contact Paul Murray, GMC PR & Marketing Representative, on 087 768 8943

Luas Cross City appreciates the co-operation of residents and stakeholders on the project to date.